

hospitality and tourism

Course Information

Certificate in Hotel Operations Management

OVERVIEW

Learn about hotel management & manage your own career

A comprehensive hotel management certificate that encompasses crucial aspects of quality, sales, labour utilisation, materials, maintenance, and financial controls. Discover basic hotel operations and maintenance records, explore different forms of in-house service, and learn how to deal with customer complaints and staff grievances correctly. Our hotel operation management course includes sections on fundamental principles of public speaking and communication over the phone and online. Enrol today to join the exciting world of hotel operations management.

- Understand why accommodation charges flex
- Explore the importance of guest service
- Gain employment or progress your career with a professional qualification
- Understand how a hotel operates & learn effective management policies

Ready to become unstoppable?
Enrol now and start your journey today.

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INVESTMENT

€499

upfront payment; or
€599 with a €25 a week
interest free payment plan

COURSE DURATION

100 hours

COURSE TIMEFRAME

6 months